

## «PK TEL» – THE KEY DETAILS AT A GLANCE

### BASIC PRINCIPLES

«PK Tel» offers free telephone consulting on weekdays without prior appointment or via the online application form for questions involving health-related absences in your company. Concrete measures tailored to your business can be initiated during this consultation.

### USER GROUPS

«PK Tel» is intended for those in the company who are responsible for the reporting process of sickness or accident situations. Executives, managers, HR specialists and other groups involved in the matter of absences (e. g. addiction and social counselling) also have access.

### PROCESS

If an individual is potentially or already unable to work, you will immediately receive information and support regarding the process of notifying your pension fund. Experienced reintegration specialists are available to answer any questions you may have. The aim in each case is to resolve the situation or the inability to work in an individual and efficient manner and promote reintegration, with a focus on supporting those responsible internally for the process.

### BENEFITS

The reintegration specialists from Zurzach Care AG ([www.zurzachcare.ch/zuerich-reintegration](http://www.zurzachcare.ch/zuerich-reintegration)) will provide you with guidance at an early stage. The consultation is also available for situations in which no extended absences have occurred yet.

In the case of health-related absences, the aim is to facilitate reintegration as quickly as possible through professional reintegration support.

Improved handling of complex health situations (physical or psychological), resulting in promising approaches for the company and its employees.

### REACHABILITY BY PHONE OR VIA THE ONLINE REGISTRATION FORM

«PK Tel» can be reached on:

**043 268 27 77 (fixed line rate)**

Monday to Friday:

8.30 a.m. to 12 noon and 1.30 p.m. to 5 p.m.

You are also welcome to submit your request via the form. Once your request has been received, you will be contacted within two working days. **[Go to the form. Click here to access the form.](#)**

### ENTITLEMENT

«PK Tel» is available to all companies whose pension fund has decided to participate in the PK Rück prevention programme. To check your entitlement to the free «PK Tel» consultation, you will need details of your role, the name of your company and the name of your pension fund when you contact us.